



# SAPPHIRE COAST TREE SERVICE & TOWER HIRE



2018

Company Profile



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## CONTENTS

OVERVIEW	2
PLANT AND EQUIPMENT	3
RESOURCES	3
MANAGEMENT SYSTEMS AND CERTIFICATION	4
QUALITY POLICY	4
ENVIRONMENTAL PROTECTION POLICY	5
WORKPLACE HEALTH, SAFETY & REHABILITATION POLICY	6
CLIENTS	7
COMPLETE TREE SERVICE SOLUTION	8
POWER LINE CLEARING	
TREE SURGERY & TREE CLIMBING	
TREE REPORTS	
ROADSIDE CLEARING	
TRAFFIC CONTROL	
FORESTRY MULCHING	
WOOD CHIPPING	
STUMP GRINDING	
COMPLETE RECYCLISTS	
CRANE TRUCKS	
ELEVATED WORK PLATFORM (EWP)	9
CURRENT CERTIFICATION	
ELECTRICAL TESTED	
EQUIPMENT FOR HIRE	10
COMPANY DETAILS	11

# SAPPHIRE COAST TREE SERVICE & TOWER HIRE

## COMPANY PROFILE

### OVERVIEW

*Sapphire Coast Tree Service & Tower Hire has been in business for 22 years and achieved a strong reputation for professional, high quality and reliable services to government agencies, businesses and households. Main office and maintenance complex with workshop, service depot and public B Double rated weigh bridge is located in South Pambula and branch office in Queanbeyan.*

*Our services include tree surgery, tree removal, stump grinding, roadside clearing, vegetation management, tree reports, traffic control, recycling, forestry mulching and wood chipping. We meet the stringent technical, safety and environmental criteria required to perform these important and high risk vegetation control services. Sapphire Coast Tree Service & Tower Hire is fully insured, fully qualified, pre-approved by the ACT government and RMS accredited.*

*We have an extensive range of equipment for hire: Street Sweepers, Water Tankers, Crane, Trucks, Bob Cats, Manitou Telescopic Loader, Tip Trucks, B Double Trailer, Wood Chippers, Forestry Mulcher and Service Vehicles. We sell Firewood and Mulch in Queanbeyan and Pambula.*

**Power line vegetation management and tree clearance services, covering South East Region NSW, from Goulburn to the Victorian border and ACT.**



## PLANT AND EQUIPMENT

Our modern, well maintained EWP and towers together with wood chippers, trucks, and other equipment complete with our highly skilled and motivated workforce enables us to perform each task efficiently, safely and in an environmentally responsible manner. All of our fleet of plant and vehicles is fully owned and operated by Sapphire Coast Tree Service & Tower Hire.

Elevated Work Platforms comply with all legislation and standards including, RMS, WorkCover, EPAAs2550.10.1994, AS1418.10.1996, EC11 as well as complying with ISSC25.

**Testing is regularly carried out to meet all government and WHS requirements.**

- ▶ **All equipment is registered in NSW and ACT**
- ▶ **All equipment is less than 5 years old**
- ▶ **All equipment can be viewed and inspected on request**

## RESOURCES

Sapphire Coast Tree Service & Tower Hire has sufficient technical resources to complete any tree works, the most important of which is our skilled team of direct workers, that we have available for all vegetation control work.

Crew supervisors are highly trained and experienced, they are able to work with other companies and supervisors and together dealing with the public to realise project outcomes.

Our entire workforce attends all internal and external training courses required for their respective tasks. Further they have attained all relevant certificates and been verified by Sapphire Coast Tree Service & Tower Hire Management as being competent for the works, prior to being assigned any tasks. The commitment we give towards the continual skilling and development of our workforce is considered a significant strength of our company. Each of our workers demonstrates commitment and integrity in their work.

We are very proud that we have attracted many long term employees with over 10 years service with the company. Our low staff turnover is another key indicator of a successful company. Sapphire Coast Tree Service & Tower Hire endeavours to employ and train people in the locality of projects.





## MANAGEMENT SYSTEMS AND CERTIFICATION

Sapphire Coast Tree Service & Tower Hire Pty Ltd achieved certification for our practical Quality Management System AS/NZS ISO 9001:2008 in October 2008 together with 2nd party certification of our OH&S and Environmental Management Systems.

This has provided greater confidence to our clients and ensures planned arrangements and consistent outcomes in all of our operations. We are also accredited by the Tree Contractors Association of Australia-NSW as qualified tree management professionals.

► Fully insured    ► Fully qualified  
► Pre-approved by ACT government    ► RMS accredited

## QUALITY POLICY

Sapphire Coast Tree Service & Tower Hire as a fully Accredited Clearing and Tree Surgeon Contractor takes pride in providing professional services together with supplementary services of stump removal, wood chipper, tip truck and tower hire. Through exceptional customer service and meeting our client's specific needs, our goal is to become market leaders in our field and continue to grow our business based on solid industry reputation.

To realise the above objective and satisfy our client expectations, Sapphire Coast Tree Service & Tower Hire is totally committed to implementing and maintaining our Quality Management System on AS/NZS ISO 9001:2008.

Our Management System applies to every project performed and extends to all company operations. Clients enjoy complete confidence in a successful outcome once we are engaged for their project delivery.

We recognise the importance of providing our workforce with the appropriate training necessary to perform their work and ensure each team member fully understands their responsibilities and authorities in meeting the customer's requirements.

When engaged on our client's projects, we exercise safely, care and skill to produce consistent results of an exceptionally high standard. The successful operation of our system relies upon the co-operation and involvement of our workforce at all levels. Our customer focus together with our unparalleled commitment to quality and safety will ensure the continued success of Sapphire Coast Tree Service & Tower Hire and the total satisfaction of our clients.

We are proud of our people and through them the special, customer focused service we provide for our clients.

## ENVIRONMENTAL PROTECTION POLICY

Sapphire Coast Tree Service & Tower Hire has a commitment to protecting the environment through implementing our management system in compliance with AS/NZS ISO 9001:2008.

Our company carefully plans each of our company operations including all projects activities so as to minimise the potential for impact on the environment. We plan and monitor against our stated objectives.

Our processes have been analysed and risks and hazards are assessed for each of our projects. Appropriate training and resources is provided to our workforce to ensure these policies and procedures are effectively implemented and that adequate controls and measures are taken.

To this end special attention is afforded to client and authority requirements, complete with precautions, we afford to ensure appropriate measures are placed within and outside of our immediate project site area to safeguard against our construction and tree surgery activities.

These controls and measures extend to our subcontractors and suppliers. Emergency procedures and predetermined in accordance with the environmental risks and hazards identified. Waste is minimised and disposed of in approved manner for each project.

Sapphire Coast Tree Service & Tower Hire takes pride in pursuing the highest standards in respect of meeting our environmental obligations.



## WORKPLACE HEALTH, SAFETY & REHABILITATION POLICY

Safety of our workforce (extending to our subcontractors), the public and property are of paramount importance. Our efforts are focused to ensure all of our employees are fully committed to this goal and this in turn is the approach they foster on others. We plan and monitor our stated objectives.

We take a proactive approach and provide adequate resources to ensure that the safe working areas; safe plant, safe systems of work together with safe material handling procedures complete with personal protective equipment practices are established and implemented at each workplace in accordance with AS 4801 standards.

Sapphire Coast Tree Service & Tower Hire will provide adequate health and safety support and training to both our management staff and our work force employees.

Works will be undertaken with the minimum risk to health and safety by providing adequate information, instruction, training, planning and supervision to employees in safe and healthy methods of work.

Responsibilities for managers, supervisors, subcontractors and employees will be defined and communicated complete with authorities to meet these responsibilities. We shall monitor overall effectiveness and the accountability of each stakeholder.

Sapphire Coast Tree Service & Tower Hire requires all members of the work force including subcontractor's employees take reasonable care of their own health and safety and that of other workers in the workplace and comply with the company health and safety requirements, ensuring conformance with legislative requirements and current industry standards. We are committed to regular consultations and cooperation on WHS & R with workforce on proposed changes to the work place and to gain ideas as to how best realize improvements.



## CLIENTS

Selection of clients that we have previously and are currently doing both vegetation management and plant hire project for:

- ActewAGL
- Airport Agencies
- Alliance Network International
- Bega Valley Shire Council
- Bombala Council
- Boral Concrete
- Capital Airport Group
- Community Housing Canberra
- Cooma Monaro Shire Council
- Cord Excavations
- Essential Energy
- Department of Parks, Conservation & Lands
- Department of Environment & Conservation
- Department of Health & Community Care
- Eurobodalla Shire Council
- Guideline South Coast Pty Ltd
- Handy Help ACT Inc
- High Country Communication
- Huon Construction Pty Ltd
- Land Development Agency
- Monaro Tenancy Scheme
- Queanbeyan City Council
- Roads & Traffic Authority-Bega
- Roads ACT
- Sayers Australia Pty Ltd
- Snowy River Shire Council



## COMPLETE TREE SERVICE SOLUTION

### Power Line Clearing

This is a key part of our business. All workers are accredited with both NSW and ACT power authorities. These services include ground line clearing.

### Tree Surgery & Tree Climbing

We have young and experienced tree surgeons that are well supported by plant operators and ground workers. The experienced tree climbers are fully qualified and accredited for large tree removal, tree surgery and tree removal in a confined space.

### Tree Reports

Full tree assessment and reports by qualified Arborist for councils and the general public. These qualified members of staff cover all aspects of tree evaluation and recommendation.

### Roadside Clearing

Part of our complete vegetation management service.

### Traffic Control

Sapphire Coast Tree Service & Tower Hire provide and implement Temporary Traffic Management Plans on projects when required. The plans cover all speed restrictions areas and are submitted to and approved by RMS (RTA) prior to implementation.

### Forestry Mulching

For large scale mulching, we have two Rayco C100 Forestry Mulcher available. No other machine is more suited for creating firebreaks in bushfire-prone areas.

### Wood Chipping

Variety of wood chippers available to suit all job requirements. On-site mulching.

### Stump Grinding

Part of the complete tree removal solution.

### Complete Recyclists

We recycle and sell: mulch, timber, woodchip mulch, timber slabs and firewood.

### Crane Trucks

For removal of large timber or logs from site, all parts of our complete tree removal service.



## ELEVATED WORK PLATFORM (EWP)

Modern and well kept EWPs/Towers are often used in the work of power line vegetation management and enable us to work efficiently and safely. By using the Elevated Working Platforms we can operate from the ground up to 24 metres.

EWPs can also be used for a wide variety of work such as telecommunications, construction, window cleaning and maintenance, painting, bridge maintenance, pressure cleaning, over head light maintenance and lighting.

EWPs are regarded as the safest and most efficient of options when it comes to sites where access can be problematic.

There is a variety of towers available for hire with operator. All equipment is fully maintained, serviced in our own workshops by highly qualified diesel technicians. Complete maintenance records are kept.

### Current certification

EWPs comply with all legislation and standards:

- RMS
- WorkCover
- EPAAs2550.10.1994
- AS1418.10.1996
- EC11 and ISSC25

### Electrical tested

All towers meet electrical safety requirements with regular inspections and electrical tests are carried out by required authorities.



## EQUIPMENT FOR HIRE

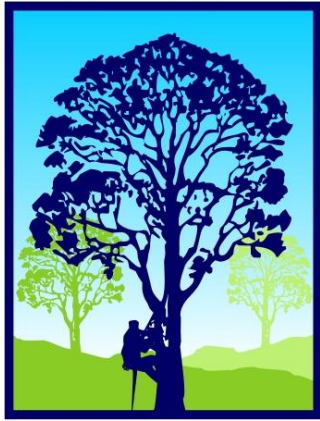
All our plant and equipment is fully owned and maintained by the company. Sapphire Coast Tree Service & Tower Hire ensures for each item of plant it is inspected, serviced, maintained and has current registration, licenses and insurances.

The main depot and workshop at South Pambula is used to perform regular, scheduled plant services. We have a dedicated mobile service truck and qualified fitter/mechanic to perform field repairs and maintenance as required.

### Equipment for hire with operator:

- Water Tankers  
from 12 000 litres – 18 000 litres
- Tip trucks  
from 5 tons – 50 tons
- Wood Chippers  
from 6 inch – 20 inch
- Crane Trucks with lift capacity up to 9 tons
- Service Vehicles – over 45 vehicles available
- Bob Cats
- Street Sweepers
- Manitou Telescopic Loader – all terrain with a selection of attachments
- 2 Rayco C100 Forestry Mulchers
- B Double Trailer





# SAPPHIRE COAST TREE SERVICE & TOWER HIRE

## COMPANY DETAILS

**SCTS trading as Sapphire Coast Tree Service & Tower Hire**  
**ACN 130 529 627 | ABN 85 130 529 627**

### **Main Office – Workshop – Service Depot**

Sapphire Coast Tree Services & Tower Hire  
16 Drive-In Road  
South Pambula NSW 2549  
Ph: (02) 6495 7811 Fax: (02) 6494 3342

Postal address:  
P.O. Box 146 Merimbula NSW 2548

### **Queanbeyan Office - Work Depot**

36 Bayldon Road  
Queanbeyan NSW 2620  
Ph: (02) 6232 9708 fax: (02) 6232 9711

Postal address:  
P.O Box 1393 Fyshwick ACT 2609

**email: [info@sapphirecoasttree.com.au](mailto:info@sapphirecoasttree.com.au) | [www.sapphirecoasttree.com.au](http://www.sapphirecoasttree.com.au)**